

Dimitris Angelakis

Systems Engineer at PERFORMANCE Technologies S.A.

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Experienced Systems Engineer with a demonstrated history of working in the information technology and services industry. Skilled in Statistical Data Analysis, C, C++, Java, HP ProLiant servers, Biomedical engineering, Biomedical Science, Bioinformatics and Neuroscience for Brain-computer interfaces. Strong Information Technology professional with a Master of Science (M.Sc.) focused in Biomedical Engineering (University of Western Attica)

Experience

Systems Engineer at PERFORMANCE Technologies S.A.

July 2015 – Present

- Advice to clients regarding the appropriate Hardware and/or Software to ensure that their computer systems meet their needs.
- Involved in a hands-on manner during the acquisition, installation, testing and implementation phases of the project.
- Evaluate current systems for effectiveness
- Troubleshoot any problems that arise during the use of the system.

(Project) System Administrator 112 European emergency number

August 2019-Present

<https://www.civilprotection.gr/en/european-emergency-call-number>

- Applying operating system updates, patches and configuration changes
- Installing and configuring new hardware and software.
- Adding, removing, or updating user account information, resetting passwords etc.
- Answering technical queries and assisting users.
- Troubleshooting any reported problems.
- System performance tuning.
- Ensuring that the network infrastructure is up and running
- Configuring, adding, and deleting file systems.

<p>(Project) System Administrator Gcloud project for General Secretariat of Information Systems and Information Society S.A September 2016-Present https://www.gcloud.ktpae.gr</p>	<ul style="list-style-type: none"> Analyzing systemlogs and identifying potential issues with computer systems ware. Applying operating system updates,patches,and configuration changes. Installing and configuring new hardware and software. Adding, removing or updating user account information, resetting passwords etc. Answering technical queries and assisting users. Troubleshooting any reported problems. System performance tuning. Ensuring that the network infrastructure is up and running. Configuring,adding, and deleting file systems. Support to maintain systems in production data centers including: IBM Flex System x 240 CTO, IBM x3550M4 CTO, IBM x3750 M4, IBM x3650 M4 CTO, IBM Storwize V7000. Documented errors and troubleshot issues in platforms including: VMware VSphere 6, Console application for IBM Storwize V7000, Console Systems Director for IMM monitoring, Maximo, Active Directory.
<p>External partner, IT support technician at D&G accounting consultants June 2016 – Present</p>	<ul style="list-style-type: none"> IT support
<p>Employee for external activities at VS CONSULTANTS January 2015 - July 2015</p>	<ul style="list-style-type: none"> Part time Employee in a Business Consultants office. Mostly for external activities
<p>IT Support Technician at EYDAP November 2013 - June 2014 https://www.eydap.gr/en/</p>	<p>Working on site or remotely by phone,email or using web-based applications. The daily tasks were normally include:</p> <ul style="list-style-type: none"> Talking to clients to get details of faults Working out the reasons for a fault and explaining theses to the client Fixing equipment,including printers and scanners (known as peripherals) Setting up new equipment and upgrading existing systems Testing and servicing equipment ,recording problems and their solutions for future reference Training clients on new systems or software applications

Certifications and Certificates of completion

HPE (2015-2018)	<ul style="list-style-type: none">• Certificate HPE Linux Solution• Qualification Certificate HP ProLiant Server Foundations• Servicing HPE Switches and Routers• HPE Technology and Solution Summit 2016 Gothenburg Sweden
Technological Educational Institute of Western Macedonia (2012)	<ul style="list-style-type: none">• Quantum computing:necessity and prospects• Computing in particle physics: The DAQ and control systems of Nova Neutrino Oscillations Experiment• Artificial Intelligence: Getting our image in the machine• Contests on Robotics: I create, therefore I exist and hope
Technological Educational Institute of Athens(2017)	<ul style="list-style-type: none">• Electronics in Biomedical Engineering• Medical Equipment Maintenance and Certification of Clinical Engineering
University of Athens (2018)	<ul style="list-style-type: none">• HTML5 AND JAVASCRIPT. The first steps in Web Development
International Council of E-Commerce Consultants (2020)	<ul style="list-style-type: none">• Certified Ethical Hacker CEH v11

Education

University of Western Attica Ph.D. student in Biomedical Informatics 2019-Present	Coordinated Movement of Multiple Robotic Arms using a Brain Computer Interface
University of Athens Specialized Training Certificate in Data Science e-learning, 5/2020-10/2020	Data Science with Python
University of Athens Specialized Training Certificate in Biomedical Science e-learning, 2017-2018	Diagnostic and Laboratory Testing for the healthcare professional
University of Western Attica Master of Science (M.Sc.) “Advanced systems and methods in Biomedical engineering” 2015-2017 Grade: 7.36/10	Thesis: “Design and Implementation of a Brain Computer Interface System for Controlling a Robotic Claw” Published on Journal of Physics Conference Series: https://iopscience.iop.org/article/10.1088/1742-6596/931/1/012001
Technological Educational Institute of Western Macedonia Bachelor's degree of Science Informatics Engineering 2008 – 2014 Grade: 6.43/10	Thesis: “Randomness testing in row of numbers produced by mechanical lottery machine: application to numbers drawn for the Joker” http://anaktisis.teiwm.gr/7468/ , November 2014

Volunteering

SciCo http://scico.gr/en Volunteer for science and technology topics	SciCo is a Non-Profit Organization whose aim is to communicate Scientific issues to various stakeholders via innovative means. SciCo consists of scientists, academics, educators, business consultants, engineers, artists and people with an interest in everyday science.
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